28 March 2020

JBSA Teammates,

COVID-19 has driven travel restrictions and office closures that will continue to present a challenge to those individuals trying to replace expired or expiring DoD identification cards. Therefore, I am implementing HAF/A4S guidance at all JBSA gates. Effective immediately, JBSA Installation Access Controllers will accept an expired DoD Common Access Card or Uniformed Services ID (USID) card (such as those issued to dependents or retirees) as long as the printed expiration date is January 1, 2020 or later. This exception will remain in place until further guidance is given on the period of time for this short-term exception. The credential must be successfully verified using an electronic physical access control system. An expired CAC or USID that fails to electronically verify may not be accepted, but shall not be confiscated unless believed to be counterfeit. Expired credentials of any other type remain subject to confiscation.

Thank you for your continued support.

LAURA L. LENDERMAN
Brigadier General, USAF
Commander, Joint Base San Antonio